



Authorised Sub-processor List

Effective: 7 April 2020

Version 1.1

Alef Education utilises certain third party vendors to assist it in providing our Services as described in the relevant agreement for the provision of the services from Alef Education. Certain vendors are considered sub-processors as they may have access to, or process, customer data that may contain end-user Personal Data.

Alef Education provides the following list of sub-processors used in the course of delivering, supporting and operating our services. This list will be updated regularly to ensure that customers are able to remain informed of any proposed or future sub-processors that may have access to or process data. Any questions regarding this sub-processor list may be submitted to privacy@alefeducation.com.

The following is a list of sub-processors that are used or may be used by Alef Education, including names, locations and services provided (or to be provided) to Alef Education.

Cloud and Infrastructure Sub-Processors:

Sub-processors used to host Alef Education infrastructure and production systems.

Name	Location	Service Provided to Alef Education
Amazon Web Services	Republic of Ireland	AWS provides Alef Education hosted cloud services for the processing of customer data.

Providers for Product Testing and Feature Enhancement:

Vendors used to enable features or capabilities certain customers may optionally use.

Name	Location	Service Provided to Alef Education
Renaissance Learning	USA	Math subject diagnostic tool that can, with customer consent, provide diagnostic tests to understand student academic performance



Northwest Evaluation
Association (NWEA)

USA

Science and English subject diagnostic tool that can, with customer consent, provide diagnostic tests to understand student academic performance

Operations and Support Vendors:

Vendors used to operate, maintain and support our services. The primary functionality of these vendors' tools does not include access to, or the processing of customer production or end-user data. However, these vendors may, in limited cases, have incidental access to production systems that process customer data, or process customer data to provide support, account management and operations.

Name	Location	Service Provided to Alef Education
Auth0	USA	Authentication and Authorization services
Google	USA	Device accounts (where devices are provided by Alef Education)
Survey Monkey	USA	Client and end user surveys
Salesforce	USA	Customer Resource Management Tool
NexGen Education	USA	Authorized distributor for USA and Canada who provide sales, implementation and after-sales support services
Microsoft	USA/EU	Enterprise Resource Planning tool and device accounts (where devices are provided by Alef Education)
Docebo	Italy	Learning management system for teachers

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